

STARS Project Survey GDPR

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data when answering the STARS project survey and creating an EUSurvey account.

Version 0.2, 2022/02/08

Introduction

The STARS project (www.starseurope.eu), aims to gather homogeneous SMEs in groups of 10 to receive tailored assistance and support based on their state-of-the-art plans and needs. In this Survey we are asking you to provide some personal data on your identity as a respondent and your organisation of affiliation, as we need to precisely relate your answers to your company for the following project activities:

- Making an overall analysis of the general readiness of SMEs operating and wishing to operate in the Railway and Multimodality sector to adopt Advanced Technologies and their plans for the future
- Making an individual analysis of your readiness to adopt Advanced Technologies and your plans for the future
- Inviting you to a Focus Group in April 2022 organised by your Cluster of reference to further discuss your needs and ambitions
- Participating to the selection of 150 SMEs that will benefit from our Business Support (special meetings with railway industrial leaders, focus on how to innovate your solutions for the railways of the future, how to set up and speed up your transition strategy, finding financial support for your investments, etc.) and Technical Assistance (technological alphabetisation, piloted training-on-the-job, testing and piloting the Blockchain technology in your processes and/or solutions for the market, etc.)
- Inviting you to participate in our "Hack & Match" events, where challenges coming from respondent SMEs will be addressed to find solutions via the Hackathon part and the Matchmaking part with Tech-savvy SMEs suitable to provide such solutions.

The STARS project consortium (hereafter the "STARS Consortium", or "Us") is composed of the following partners (<https://starseurope.eu/the-project/#opt-4>):

1. DITECFER - DISTRETTO PER LE TECNOLOGIE FERROVIARIE, L'ALTA VELOCITA' E LA SICUREZZA DELLE RETI SCARL (DITECFER), Italy
2. MAFEX- ASOCIACIÓN ESPAÑOLA DE FABRICANTES EXPORTADORES DE MATERIAL , EQUIPOS Y SERVICIOS FERROVIARIOS (MAFEX), Spain
3. ASSOCIACIÓ RAIL GRUP (RAILGRUP), Spain
4. ANADOLU RAYLI ULAŞIM SİSTEMLERİ KUMELENMESİ DERNEĞİ (ARUS), Turkey
5. MREZA ZA POSLOVNU PODRSKU (RCSEE), Serbia
6. ASS TRANSPORTS TERRESTRES (i-TRANS), France
7. LOGISTICS IN WALLONIA (LIW), Belgium

8. RAIL S EV (RAIL S), Germany
9. BERLIN PARTNER FÜR WIRTSCHAFT UND TECHNOLOGIE GMBH (BERLIN PARTNER), Germany
10. FONDAZIONE LINKS - LEADING INNOVATION & KNOWLEDGE FOR SOCIETY (LINKS), Italy
11. TEKNOPARK İSTANBUL ANONİM ŞİRKETİ (IST-TEK), Turkey
12. FRAUNHOFER GESELLSCHAFT ZUR FÖRDERUNG DER ANGEWANDTEN FORSCHUNG E.V. (Fraunhofer), Germany
13. CENTRE D'EXCELLENCE EN TECHNOLOGIES DE L'INFORMATION ET DE LA COMMUNICATION (CETIC), Belgium
14. RAILENIUM (RAILENIUM), France
15. APUANA SB SRL SOCIETÀ BENEFIT (APUANA SB), Italy
16. THE UNIVERSITY OF BIRMINGHAM (UoB-RAIL ALL.) United Kingdom
17. BIONANONET FORSCHUNGSGESELLSCHAFT MBH (BNN), Austria

The STARS Consortium is committed to protect your personal data and to respect your privacy at all times. The STARS Consortium collects and further processes the personal data listed in the following Section 3 adopting all the technical and organisational measures set by the GDPR (General Data Protection Regulation). The partners from countries that do not belong to the EEA space (https://en.wikipedia.org/wiki/European_Economic_Area) have signed an agreement committing themselves to the same technical and organisational measures as the other partners of the consortium.

The information in relation to the processing operations via the STARS Survey undertaken by the STARS consortium are presented below. All your other rights acknowledged to you as a data subject by the GDPR are also mentioned and reinforced. This privacy statement explains how your personal data is handled when you provide answers to the STARS Survey. It explains the reasons for the processing of your personal data, the way your data is collected and handled and how its protection is ensured. It lists all the rights you have in relation to your personal data. It also specifies the contact details of the responsible contact persons on behalf of the STARS Consortium, the Data Controller and the Survey Administration Team.

1. WHY AND HOW DO WE PROCESS YOUR PERSONAL DATA?

1.1 Personal data collected for user management

Purpose of the processing operations: The STARS Consortium, through STARS Survey collects and uses your personal information for the purpose of enabling you, as a user, to connect and save the current state of the provided information for resuming the answers to the survey at a later point. Your contact details (email address, first name and last name) may also be used by us for contacting you for support and quality management purposes.

Your personal data will never be used for any automated decision-making including profiling.

1.2 Personal data collected for purposes of the STARS project

In order to deliver its objectives, the project will collect data from the respondents.

Some personal data listed in more detail below will be collected in this survey with the purpose of identifying your excellence and performance as an organisation and at the same time offering tailored services, as mentioned above, to you based on the responses received with the completion of this survey. Your refusal to supply us with this data will impede the above and therefore nullify your contribution to our research.

By default, the Partners of the STARS Consortium will avoid and prevent any unnecessary collection and use of personal data. The collected personal data will be managed in compliance with the article 5 of GDPR (<https://eur-lex.europa.eu/eli/reg/2016/679/oj>).

Aggregated and anonymised data may be publicly released in full compliance with EU and national regulations on GDPR.

2. ON WHAT LEGAL GROUND(S) DO WE PROCESS YOUR PERSONAL DATA

We process your personal data, because:

“the data subject has given consent to the processing of his or her personal data for one or more specific purposes.”

You have been/will be giving the aforementioned consent by accepting the present privacy statement. Accepting this privacy statement is required before starting the survey.

You may exercise your right to withdraw your consent at any time by contacting the STARS Data Controller at dataprivacy@starseurope.eu

3. WHICH PERSONAL DATA DO WE COLLECT AND FURTHER PROCESS?

In order to provide the STARS project services, the STARS consortium collects the following categories of personal data:

3.1 Credentials

To be identified by the system, the user needs a couple login / password, which is managed by the EULogin [\[1\]](#) service. For further information on how EULogin is processing your personal data, please refer to the [EULogin privacy statement](#).

3.2 User data

Some personal data are processed further strictly only by the STARS consortium:

- Full name (first name and last name)
- Email address
- Location (country/region)
- Company name

Company name, full name and e-mail address are collected and stored, as we need to precisely relate your answers to your company for the project activities. This information is stored at the Data Centre of the European Commission and will be exported by the STARS Survey administration team and shared with members of the STARS Survey analysis team (see section 8).

Full name and email address are data retrieved by an automatic process from EULogin and the European Commission's Central User Database, which is stored at the Data Centre of the European Commission. The Data Centre of the European Commission is bound to comply with Regulation (EU) N° 2018/1725 and with any Commission's security decision and provision established by the Directorate General of Security and Human Resources for this kind of servers and services.

4. HOW LONG DO WE KEEP YOUR PERSONAL DATA?

The STARS consortium will only keep your personal data for the time necessary to fulfil the purpose of the survey and the maximum period of time of 2 years, until January 31st 2024.

You can, at any time, ask the STARS consortium (dataprivacy@starseurope.eu) to terminate your account if you no longer wish to use the service. The corresponding account, all associated data, and all surveys and results will be permanently deleted.

5. HOW DO WE PROTECT AND SAFEGUARD YOUR PERSONAL DATA?

All personal data are stored on the servers of the European Commission's Data Centre. All processing operations are carried out pursuant to the Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission.

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of the processing operations.

The security of your personal data is important to us but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use means to protect your personal data, we cannot guarantee its absolute security.

6. WHO HAS ACCESS TO YOUR PERSONAL DATA AND TO WHOM IS IT DISCLOSED?

Access to your personal data is provided to the staff of partners of the STARS consortium responsible for carrying out this processing operations and to authorised staff according to the "need to know" principle. As a result, the staff managing the STARS survey have access to your personal data.

This includes:

- The STARS Survey Administration Team (Task 3.1 leader) for purposes of system support and maintenance.
- The infrastructure administrators belonging to the European Commission.
- The STARS survey data analysis processing team, that is composed of STARS consortium members.
- The staff of STARS consortium members that participate in WP4, which is going to use this information to organise the activities listed in the introduction section of this document.

The information we collect will never be given to any third party, except to the extent and for the purpose we may be required to do so by law.

The STARS Consortium will never share your personal data with third parties for direct marketing. In other words, the STARS Consortium will not use your personal data to contact you with marketing or promotional information. However, we will use your email address to contact you for the purposes of the STARS project activities listed in the introduction section of this document.

7. WHAT ARE YOUR RIGHTS AND HOW CAN YOU EXERCISE THEM?

You have the right to access your personal data, and to rectify them, in case your personal data are inaccurate or incomplete. Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You can exercise your rights by contacting the STARS Data Controller, using the dataprivacy@starseurope.eu email address.

8. CONTACT INFORMATION

8.1. The STARS Survey Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the STARS Survey Data Controller, Dr Francesco Molinari, at the following address: dataprivacy@starseurope.eu in order to permanently delete your data at any time, in case you no longer need to participate in the activities of STARS project.

8.2 The STARS Survey Administration Team

The STARS Survey Administration Team is responsible for handling all the STARS Survey data and making the data accessible to the STARS Survey Analysis team. The STARS survey Administration team is composed of Berengere Nihoul (berengere.nihoul@cetic.be)

and Nikolaos Matskanis (nikolaos.matskanis@ceitc.be) of STARS project consortium member CETIC.

8.3 The STARS Survey Analysis team

The answers provided to the STARS Survey will be analysed and processed for the purposes of the STARS project as they are described in the introduction section. Members of the STARS consortium will be the only participants of this team. All partners of the consortium comply with the technical and organisational measures foreseen in the article 5 of the GDPR (as explained in the introduction section and section 1.2 of this document).

9. Platform GDPR INFORMATION

The EUSurvey Platform is offered by the European Commission as a complimentary service and is hosted at the data servers of the European Commission. You should additionally read carefully and agree with the EUSurvey GDPR statement that is provided below:

<https://ec.europa.eu/eusurvey/home/privacystatement>